



Frequently Asked Questions

Winter Quad Tour near Banff – Alberta – Canmore, Alberta

Q: How long is the trip?

A: The Winter ATV Quad Tour near Canmore, Alberta is approximately 2 and a half hours long with a half hour orientation and 2 hours of quading time. Please visit our website <http://www.canadianoutback.com/banff-snowmobile-tours.php> to view the tour description at the bottom of the page.

Q: Where do we meet you for our trip?

A: We meet you at the trailhead which is about an hour away from Canmore by car. Unfortunately this is self-drive only as we do not provide transportation for this tour.

Directions from Calgary: Go West on Highway 1A, then North on Highway 40 (also called the Forestry Trunk Road), through Waiparous, when the road becomes gravel it is about 5 minutes to the trail head. Canmore Quads trucks and quads will be beside the road on the left. Approximately 1 hour.

Directions from Canmore/Banff: Go East on Highway 1A, then North on Highway 40 (also called the Forestry Trunk Road), through Waiparous. When the road becomes gravel it is about 5 minutes to the trail head. Canmore Quads trucks and quads will be beside the road on the left. Approximately 1 hour.

Q: What are the restrictions?

A: Youth must be 16 years old to drive an ATV with a valid class 5 driver's license. Passengers must be at least 12 years old and be able to hold grab handles and keep his or her feet firmly on the footrests.

Q: What is the price of the Winter ATV Quad Tour?

A: Current season prices are available on our website <http://www.canadianoutback.com/banff-snowmobile-tours.php>.

Q: What should I wear on the trip?

A: For winter tours warm winter gear such as a ski suit or wind-proof shell with layers including fleece or sweater are recommended. Insulated snow boots that extend to above the ankle as well as gloves/ mitts and toque are recommended.

Q: Can I bring a camera on with me?

A: Cameras are encouraged, but be aware that ATVing can be bumpy and dirty so delicate and large cameras are better left behind. Small inexpensive pocket cameras are best.

Q: Can I bring a bag with me?

A: Yes, you may bring a small back pack or fanny pack if you wish. Hanging bags or purses are not recommended.

Q: Where and when do I check in?

A: We meet you at the trailhead for the time of your departure (ie. meet at 12:00pm for a 12:00pm tour). Please be punctual and try to arrive a few minutes early if possible.

Q: Do you provide transportation?

A: There is no transportation provided for this tour. You are required to get yourself to the trailhead check in.

Q: If it's raining/snowing will the trip still run?

A: Trips run rain or shine. Please be sure to check the weather prior to your departure and dress appropriately.

Q: What is your refund policy?

A: This tour is 50% non refundable at time of booking. Tours cancelled less than 1 week before the tour date is 100% non refundable.

Q: Do I have to pre book/pay?

A: Yes, we take full payment via credit card at the time of booking. Pre booking is mandatory to ensure your space on the tour.

Q: Can I still take this tour even if I've never gone ATVing before?

A: Yes, this tour is appropriate for adventurous beginners.

Q: How far in advance do I have to book?

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire.