



Frequently Asked Questions Dogsled Tours in Banff - Alberta

Q: How long is the trip?

A: We offer roundtrips from 2 hours to 11 hours with dogsledding duration from 1 hour to 8 hours.

Q: Where is the Dogsled Base located?

A: Our check in desk is located in Canmore, BC along Bow Valley Trail. Upon booking we will email you directions and the address for the check in. The dogsled trails we use are in and around the Kananaskis area. We transport you to and from the check in location to the trails.

Q: What are the restrictions?

A: Maximum weight for the standard prices listed is 250 pounds per person. Anyone who is over 250 pounds will need to upgrade to our signature Gold package in order to keep the sled a fair pulling weight for the dogs!

Q: What is the price of a Dogsled Tour?

A: Current season prices are available on our website
<http://www.canadianoutback.com/banff-dogsled-tours.php>

Q: What should I wear on the trip?

A: We ask all our participants to dress as if they were going skiing. Snow pants, winter jackets, warm boots with a good grip, warm toque and gloves, scarf or balaclava, and warm under layers.

Q: Can I bring a bag with me?

A: If you would like, you can bring a small day pack with water, extra clothing, camera, sunscreen and lip balm. If you require any medication such as insulin or an inhaler, be sure you bring it along as the high elevation can have an adverse effect on some medical conditions.

Q: Do you provide transportation?

A: Transportation packages to and from your hotel in Banff, Canmore, and Lake Louise may be arranged based on availability.

Q: Do we require any experience to join your tour either riding with or driving a sled dog team?

A: There is no experience necessary! The reason for this is that our instructors receive, at the very least, one month of extensive in- kennel training, which includes dog care and handling as well as an entire month of intensive safety, guest instruction and trail/sled training each season, no matter how many years they have worked with us!

Q: What time of year do Dogsled tours run?

A: Our season generally starts at the beginning of November. Given that we are a weather dependent company we need to await Mother Nature's delivery of her precious "white gold". Our season will typically last until the end of April depending on snow conditions.

Q: Will we see wildlife on the tours?

A: Since the animals can smell us before they see us, it is more the exception than the rule to see them. However, it is possible to have an encounter with a moose, deer, elk, coyote, lynx, wolf, cougar, squirrels or rabbits on the trail! Have your camera ready...they show up when you least expect it!

Q: Can we pet your huskies?

A: Certainly! Our huskies are our friends first and work associates second! They love attention and because we reward our huskies with lots of praise and love, that is what they are expecting!

Q: What breed of huskies do you use?

A: Because we understand you want to experience authentic dogsledding, we use the famous and beautiful Siberian husky; the mysterious Canadian Indian husky, which are the closest living relative to the coyote; the stunning Canadian Inuit husky, which are the closest living relative to the wolf; the powerful Alaskan Malamute and; the very exceptional Alaskan Husky.

Q: At what age do your dogs retire and what do you with the dogs once they are retired?

A: Just like us, dogs age differently. We generally let our huskies run until they are 10 sometimes even 11. When we run them at this age we are very careful to make sure they are not pushed too hard. Like most working dogs they are happiest when they're working but there comes a time when they must hang up their harness...even when they don't want to! Each and every dog we have works hard for us in their own right. As difficult as it is for us to let go we always want to see our dogs happy. When they are ready to retire we place them up for adoption, this gives them the opportunity to have their very own human who will give them an amazing home to live out their golden years!

Q: Can we take video and photos of our tour and the huskies?

A: Of course! You're going to need to have some proof and bragging material to show your family and friends!

Q: What is your refund policy?

A: This tour is non refundable within 48 hours of departure and 2 weeks non refundable for group bookings of 10 or more.

Q: Do I have to pre book/pay?

A: Yes, we take full payment via credit card at the time of booking. Pre booking is mandatory to ensure your space on the tour.

Q: How far in advance do I have to book?

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire.

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