



Frequently Asked Questions

Rock Climbing Tours near Banff – Alberta - Canmore

Q: How long does it take?

A: We offer half day lessons (3 hours) and full day lessons (5-6 hours).

Q: Where is the Rock Climbing Base located? When do I check in?

A: Our Rock Climbing check in is located in Canmore, Alberta. Upon completion of your booking we will send you a map with directions to the check-in location. We require you to check in 15 minutes prior to your scheduled departure time.

Q: What are the restrictions?

A: The minimum age is 5 years.

Q: Do I need previous experience to go rock climbing?

A: We offer lessons suitable for beginners and seasoned rock climbers alike. No matter what your skill level is, we have something perfect for you.

Q: How much is it to go rock climbing?

A: Current season prices are available on our website

<http://www.canadianoutback.com/banff-rock-climbing.php>

Q: What should I wear on the trip?

A: You should wear comfortable and flexible sports clothes depending on the weather; all technical and climbing equipment is included.

Q: Do you provide transportation?

A: Transportation can be arranged at extra cost.

Q: What is your refund policy?

A: This tour is non refundable within 48 hours of departure and 2 weeks non refundable for group bookings of 10 or more.

Q: Do I have to pre-sign the waiver?

A: Upon arrival, everyone will be required to sign a liability waiver. Youths 19 years or younger require a parent or guardian's signature on the waiver. If under the age of 19 and guardian cannot be present to sign, please inform our office and we will e-mail you a waiver PDF file to be printed and pre signed by the parent or guardian. The waiver must be dated for the day of the tour.

Q: Do I have to pre book/pay?

A: We take full payment via credit card at the time of booking. Pre booking is recommended to ensure your space on the tour.

Q: What time of year do rock climbing tours run?

A: May to October.

Q: How far in advance do I have to book?

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire.

Q: What sort of certification do your guides have?

A: All of our guides are extremely talented climbing instructors and hold valid climbing certification from the Association of Canadian Mountain Guides and from other International Federation of Mountain Guides Association (IFMGA) countries. Your safety is our number one concern.

Q: Where do you climb?

A: There are several great and scenic rock climbing instruction areas near Banff that can be readily accessed for daily lessons, they include: Banff Rundle Rock, Zygote Crag, Yamnuska Bluffs, Wasootch Creek, and Lake Louise.