



Frequently Asked Questions

Snowmobile Tours Banff, AB – near Field, BC

Q: How long is the trip?

A: From our Field location we offer tours from 3 hours to 6 hours approximately.

Q: Where is the Snowmobile Base located?

A: The Field Snowmobile base is located just west of Yoho National Park near Field, BC. We are 65 min. from Banff. We will provide you with full directions at the time of booking.

Q: What's included?

A: Lunch or snacks where indicated, helmets, guides, fuel, and the snowmobile. You just need to come in full winter clothing and sturdy footwear.

Q: What are the restrictions?

A: A minimum age of 16 years is necessary to drive a sled. A minimum of 6 years is required to be a passenger.

Q: What type of sled do you use?

A: We typically use 550cc Polaris Touring and RMKs.

Q: What is the price of a Snowmobile Tour?

A: Current season prices are available on our website
<http://www.canadianoutback.com/banff-snowmobile-tours.php>

Q: Can I bring a bag with me?

A: Yes, you may bring a small back pack or fanny pack if you wish. Hanging bags or purses are not recommended.

Q: Where and when do I check in?

A: We require you to check in 15 minutes prior to your tour departure at the check in and adventure base near Field BC. Directions will be provided at the time of booking.

Q: Do you provide transportation?

A: We offer complimentary transport from all hotels in Canmore, Banff, and Lake Louise.

Q: What is your refund policy?

A: This tour is non refundable within 48 hours of departure and 2 weeks non refundable for group bookings of 10 or more.

Q: What happens if I crash?

A: You can choose to purchase optional insurance for the snowmobile which is \$26.25 plus HST and it brings the deductible from \$ 5000.00 to \$ 500.00 should you crash. Throughout the tour the guide will also give you pointers and tips to drive safely.

Q: Do I have to pre book/pay?

A: Yes, we take full payment via credit card at the time of booking. Pre booking is mandatory to ensure your space on the tour.

Q: Do I have to pre-sign the waiver?

A: Upon arrival, everyone will be required to sign a liability waiver. Youths 19 years or younger require a parent or guardian's signature on the waiver. If under the age of 19 and guardian cannot be present to sign, please inform our office and we will e-mail you a waiver PDF file to be printed and pre signed by the parent or guardian. The waiver must be dated for the day of the tour.

Q: Can I still take this tour even if I've never done Snowmobiling before?

A: If you wish to take the intermediate tour we do recommend you have some riding experience. If you have never experienced Snowmobiling before, please consider the beginner style tour.

Q: How far in advance do I have to book?

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire.