



Frequently Asked Questions

Snowmobile Tours near Banff – Alberta – Golden, BC

Q: How long is the trip?

A: We offer tours from 2 hours to 5 hours.

Q: Where is the Snowmobile Base located?

A: The Snowmobile base is located just west of Yoho National Park in the heart of Kicking Horse Country – Golden BC. We are 85 min. from Banff and 50 min. from Lake Louise. We will provide you with full directions at the time of booking.

Q: What's included?

A: Included in tours: Lunch or snacks where indicated, helmets, suits, boots, back country gear, guides, fuel, oil and trail pass.

Q: What's for lunch?

A: Burgers, chicken breast, veggie burgers, hot dogs, hot soup, cheese and crackers, trail mix, and juice and water to drink. We will entertain all special requests.

Q: What are the restrictions?

A: A minimum age of 16 years is necessary to drive a sled. A minimum of 6 years is required to be a passenger.

Q: What is the price of a Snowmobile Tour?

A: Current season prices are available on our website
<http://www.canadianoutback.com/banff-snowmobile-tours.php>

Q: Can I bring a bag with me?

A: Yes, you may bring a small back pack or fanny pack if you wish. Hanging bags or purses are not recommended.

Q: Where and when do I check in?

A: We require you to check in 15 minutes prior to your tour departure at the check in and adventure base near Golden BC. Directions will be provided at the time of booking.

Q: Do you provide transportation?

A: We offer pick up from all hotels in Canmore, Banff, and Lake Louise for only \$15 per person.

Q: How many people do you take on tour at a time?

A: We run 6 machines to one guide ratio. Group sizes are usually 8-10 snowmobiles with 2 guides.

Q: What is your refund policy?

A: This tour is non refundable within 48 hours of departure and 2 weeks non refundable for group bookings of 10 or more.

Q: What happens if I crash?

A: Prices do include tax and an equipment damage fee which covers up to \$250 Canadian if something should occur. Any damage over \$250 is the client's responsibility. Our guides will give you lots of riding tips throughout the day to ensure that accidents are limited.

Q: Do I have to pre book/pay?

A: Yes, we take full payment via credit card at the time of booking. Pre booking is mandatory to ensure your space on the tour.

Q: Do I have to pre-sign the waiver?

A: Upon arrival, everyone will be required to sign a liability waiver. Youths 19 years or younger require a parent or guardian's signature on the waiver. If under the age of 19 and guardian cannot be present to sign, please inform our office and we will e-mail you a waiver PDF file to be printed and pre signed by the parent or guardian. The waiver must be dated for the day of the tour.

Q: Can I still take this tour even if I've never done Snowmobiling before?

A: If you wish to take the moderate tour we do recommend you have some riding experience. If you have never experienced Snowmobiling before, please consider the beginner style tour.

Q: How far in advance do I have to book?

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire.