



## Frequently Asked Questions

### Hiking Tours in Jasper - Alberta

**Q: How long is the trip and when does it start?**

A: The lengths of the hiking trips are between 6 hours to 9 hours roundtrip depending on which trip you are taking. For departure times and trip durations, please visit <http://www.canadianoutback.com/jasper-hiking-tours.php> and view the appropriate tour.

**Q: Where do the trips start?**

A: The check in for Overlander Trekking & Tours is located in Jasper on Patricia Street. We will send you the address and directions upon booking.

**Q: What are the restrictions?**

A: Children must be at least 7 years old.

**Q: What are the prices of the hiking tours?**

A: Current season prices are available on our website <http://www.canadianoutback.com/jasper-hiking-tours.php>

**Q: What should I wear/bring on the trip?**

A: You should bring hiking boots or sturdy running shoes, a hat or a cap, sunglasses, sunscreen, a jacket or fleece top, and a water bottle.

**Q: Do you provide transportation?**

A: We offer complimentary transportation from all Jasper area B&Bs and hotels, including the Fairmont Jasper Park Lodge.

**Q: If it's raining will the trip still run?**

A: Trips run rain or shine. Please be sure to check the weather prior to your departure and dress appropriately in wet weather rain gear.

**Q: Do I have to pre book/pay?**

A: Yes, we take full payment via credit card at the time of booking. Pre booking is mandatory to ensure your space on the tour.

**Q: What time of year do hiking tours run?**

A: The Sulphur Skyline Hiking Tour runs from May to September, the Jasper Bald Hills Guided Hike from June to September and the Mount Edith Cavell Meadows Hike from July to September (based on weather conditions).

**Q: What is your refund policy?**

A: Refunds will not be given within 24 hours of the tour. Group bookings are non refundable 2 weeks prior to departure.

**Q: How far in advance do I have to book?**

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire.