



Frequently asked Questions

Rafting Tours in Jasper - Alberta

Q: When is the best time to go rafting?

A: Whatever time of year you decide to raft, you will have a great time! Typically May and June are colder temperatures, but offer higher water levels.

Q: What is the age limit?

A: The minimum age is 5 years for the family friendly and novice tour. The intermediate tours require an age of 12 years and a minimum weight of 90 lbs.

Q: What is provided and what do I wear?

A: We provide transportation to and from the river as well as life jackets, wet suits, paddle jackets, booties, paddles and helmets (where necessary). We change into our rafting gear at the rivers' edge so our guests must wear a bathing suit or shorts under their street clothes. These items are worn under our wetsuits and will get wet. Bring a towel and dry clothes for after the trip. When the weather is rainy or cold we also recommend guests bring additional clothing (wool or polypropylene is best) to wear under their wet suits.

Q: Do you need experience to go on the Intermediate Class 3 and 3+ trips?

A: More than 90% of our clients are first time rafters. As long as you weigh at least 90 lbs. (41 kgs.) and are physically active (you have to paddle and help carry the rafts to and from the river), you can take part in our Intermediate trips.

Q: How many people per raft?

A: For paddle rafting, our rafts can accommodate 6 to 10 passengers. Our paddle assist rafts accommodate 6 to 8 passengers.

Q: Where do the trips start?

A: The main office of Maligne Rafting Adventures is located in Jasper on Patricia Street. We will send you the address and directions upon booking. Jasper is a small town so you can park on any of the side streets and have a short walk to our office in the center of town.

Q: When do the trips start and how long are they?

A: The trip durations and start times are different depending on which trip you choose:

- Athabasca Heritage Run River Rafting Tour: departs daily at 11:30am, duration 3 hours roundtrip
- The Canyon Run Rafting Trip: departs daily at 09:30am, duration 3.5 hours roundtrip
- The Sunwapta White Water Rafting Trip: departs daily at 1:30pm, duration 4 hours roundtrip
- The Fraser White Water Rafting Trip: departs daily at 10:00am and 1:30pm, duration is 5 hours roundtrip

Q: Do you take pictures along the way?

A: Yes, we take photos from shore of your rafting trip and have them on display at our office at the end of your trip. You can view and purchase them at the end of the day. \$20 gets you a CD in a hardcover case with all the photos from the day.

Q: Can I bring a camera?

A: It is not recommended to bring a camera. Lately some folks have been bringing waterproof digital cameras with them. Others bring a waterproof disposable camera. These two options are great for getting photos from within the raft. However, if you don't bring a camera, that's fine too, as we'll be taking photos from shore throughout the day. You can view and purchase the photos at the end of the day.

Q: Our group would like to all be in the same raft. Is this possible?

A: Yes, most likely it is possible for your group to all be in the same raft. Our rafts hold 8-10 people, so if your group is larger than that, you'll have to be split up into smaller groups. The guides and river manager of the day will be aware of your group ahead of time and will be planning the best logistics for the group.

Q: What is your refund policy?

A: Refunds will not be given within 24 hours of the tour. Group bookings are non-refundable 2 weeks prior to departure.

Q: Do I have to pre-book/pay?

A: Yes, we take full payment via credit card at the time of booking. Pre-booking is mandatory to ensure your space on the tour.