



Frequently Asked Questions

Bald Eagle Safari in Squamish BC

Q: How long is the trip?

A: The trip is a 2 hours round trip from the rafting base in Squamish.

Q: What are the restrictions?

A: For the Bald Eagle Safari we require a minimum age of 5 years.

Q: How much is the Bald Eagle Safari trip?

A: The updated prices are available on our website

http://www.canadianoutback.com/raft_eaglesafari.php

Q: What is provided?

A: A 2 hour round trip tour with all equipment provided. On the river we stop to warm ourselves with a hot cup of cocoa. We provide you with a light lunch back at the base (hearty soups, warm bread & butter cookies, tea, coffee and juice). The trip also includes rain gear and rubber boots (dress warm as if you were going skiing).

Q: What should I wear on the trip?

A: Wear clothing appropriate for the weather that day as our base is an outdoor facility. You should dress warmly as it is very chilly on the water. We suggest you wear a winter coat and waterproof warm pants, gloves, toques, boots, scarves etc. Dress as if you are going skiing because it can be just as cold on the water!

Q: Can I bring a camera on with me?

A: Absolutely! Our Bald Eagle Safari is a paradise for photographers. The extended, uninterrupted view of the eagles in their natural habitat from the perspective of the river is something every photographer, professional or amateur, can take advantage of.

Q: Where is your rafting base located?

A: We are located approximately 3km off HWY 99 down Squamish Valley Rd. Once your booking is finalized, we will send you driving direction and a map.

Q: Do you provide transportation?

A: Yes, complimentary transportation can be arranged from Squamish and Whistler based on availability.

Q: How long do you operate the Bald Eagle Safari?

A: We run our Bald Eagle Safari from late November until early February. It is very dependent each year on when the eagle concentration visits the area.

Q: How many people fit in one raft?

A: We can have 8 or sometimes 9 people per raft, plus 1 guide.

Q: If it's raining will the trip still run?

A: Trips run rain or shine. If the forces of Mother Nature are too great, making the river conditions unsafe or if there are any other circumstances beyond our control, we will cancel the trip. We will rebook your Bald Eagle Safari for another day or issue a full refund.

Q: What time is check in?

A: We require you to check in 15 minutes prior to your tour. If you are late, we may ask you to postpone your trip to a later departure or even to another day, based on availability. Refunds will not be given.

Q: What is your refund policy?

A: Refunds will not be given for cancellations made within 7 days of your departure date and 2 weeks non-refundable for group bookings of 10 or more people.

Q: Do I have to pre-sign the waiver?

A: Upon arrival, everyone will be required to sign a release of liability waiver. Youths 19 years or younger require a parent or guardian's signature. If under the age of 19 and a guardian cannot be present to sign, please inform our office and we will e-mail you a waiver PDF file to be printed and pre signed by the parent or guardian and a witness. The waiver must be dated for the DAY of the tour.

Q: Do I have to pre book/pay?

A: We take full payment via credit card at the time of booking. We do require that you pre book as we need to know ahead of time how many people are coming on the tour to ensure we have enough guides, rafts and food for everyone.

Q: I can't swim/was recently injured, can I still take the tour?

A: This is completely at your own discretion. You will be required to sign a waiver at check in, which leaves Canadian Outback Adventures & Events not responsible for any injuries that may occur during the tour. The Eagle Safari is a very gentle float trip and no one has ever fallen in the river. If you have an injury we recommend you consult with your doctor before participating in this activity.

Q: Can I do the Eagle Safari and another adventure in the same day?

A: Some visitors like to combine our 2 hour Eagle Safari bird watching tour with a self-guided tour of the Tenderfoot Creek Hatchery, also located in the Squamish/Brackendale area. This is a wonderful way to become even more knowledgeable about this fascinating eco-system. More information on this fish hatchery experience can be found [here](#).

Q: How far in advance do I have to book?

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire.

Q: Do you have parking at the rafting base?

A: Yes, there is plenty of parking at the rafting base free of charge.

Q: Do you have lockers at the rafting base?

A: No, we do not have lockers at the rafting base. We suggest you leave all valuables including jewelry at home or in your hotel room. If this is not possible you can also leave valuables locked in your car, as our rafting base is in a safe remote location. Car keys can be given to the rafting base staff to be safely stored. You may also leave your belongings at our check in desk. We are not responsible for any items that are left behind by accident.

Q: Is there a shop to buy food?

A: No, we do not sell any food at the rafting base in winter, but remember, you'll be getting a delicious lunch back at the base after your trip. You may BYO lunch if desired.

Q: What facilities are available at the rafting base?

A: The rafting base has washrooms & an indoor lodge with fire places, games and tables.

Q: Can I smoke at the rafting base?

A: We ask that you respect others on the trip and if you must smoke then move away into the car park area and dispose of your cigarette butts respectfully. Please don't throw butts into the bush. Any other illegal drugs will not be tolerated.