



## Frequently Asked Questions

### Kayak Tours in Tofino BC

**Q: Where are you located?**

A: Kayak tours depart from Jamie's Whaling Station in Tofino at 606 Campbell Street and in Ucluelet at 168 Fraser Lane.

**Q: When do the tours depart?**

A: The tours run daily, the departure times vary according to tides.

**Q: How much time do the kayak tours take?**

A: We offer two different tours; both of them take about 6 hours.

**Q: When do kayak tours run?**

A: We offer kayak tours from March 1<sup>st</sup> to October 31<sup>st</sup>.

**Q: Are there any restrictions? Do we need any experience?**

A: The minimum age is 4 years. Children between 4 and 9 years will sit in front of a double kayak with their parents paddling in the back. We do not require any previous experience as the guide will inform you of everything you need to know. For the 6 hour tour some experience is an asset, but if you are a newcomer it would just be required that you are physically fit enough to last the day.

**Q: What should I wear and bring?**

A: The best clothing choices are nylon, polypropylene and fleece. We recommend avoiding jeans and cotton clothes if possible. It's good to bring an extra layer for warmth. Your feet may get wet so we recommend wearing old sneakers or sandals (such as Texas). A waterproof dry bag will be provided to pack your belongings, so you could also bring your camera.

**Q: Do I need to sign a waiver?**

A: Yes. Guests under the age of 19 will need a parent or guardian to sign their waivers. Waivers can be pre-signed, however, they must be dated for the actual DAY of the event.

**Q: What is the cost?**

A: Current season prices are available on our website.  
<http://www.canadianoutback.com/tofino-kayaking-tours.php>

**Q: Do I need to make a reservation?**

A: We strongly recommend making a reservation ahead of time as we only have so many spots available. We do accept walk-ins, but there is no guarantee that there will be spots available at that time or later in the day.

**Q: What is your cancellation policy?**

A: We have a 24hr cancellation policy meaning that tours are non-refundable within 24 hours of the trip. For groups of 14 or more there is a 7 day cancellation policy. No shows will not receive a refund.

**Q: Do I have to pre pay?**

A: Yes – We take full payment via credit card at the time of booking.