



Frequently Asked Questions

Whale Watching in Tofino and Ucluelet BC

Q: Do you really see whales?

A: We have a 95% success rate of seeing whales throughout the season. However, on any trip that does not sight the specific animal we're targeting, we will issue our passengers a "Raincheck". These guarantees have NO EXPIRY DATE and will be reissued as many times as it takes for you to sight the animal you were looking for.

Q: When is the best time of year for watching whales?

A: We see whales from March right through until the end of October.

Q: How close will we get to the whales?

A: We are regulated to stay at least 100 meters away from the whales. We will not approach too close. It is the aim of our professional boat crews to respect these regulations & the whale's space so that they will return for many years to come. It is our intention that our children's children will be able to view these magnificent animals.

Q: What type of whales will we see?

A: We usually see Gray whales and Humpback whales. We occasionally see Orca whales, but only about once or twice a month, as they are transient Orcas.

Q: What should we wear and bring on the tour?

A: On our larger vessels, layered clothing is recommended. It is always cooler on the water, even in the warm days of summer. For those going on the zodiac, we provide a full length cruiser suit that provides warmth and floatation. It is a good idea to wear a fleece under these suits, a tight fitting hat and enclosed shoes with socks. Other than your warm clothing, bring binoculars, sunscreen, gloves, hat, raingear if raining and your good spirits. We are all here to have fun.

Q: Can I bring my camera?

A: Yes! Bring your camera and/or video camera. We also recommend that you bring a plastic bag to keep your camera safe and dry during transit. The boat will come to a complete stop for photo opportunities.

Q: When does the trip start?

A: The trips start daily at 10am and 1:30pm.

Q: When do whale watching tours run?

A: The Tofino Whale Watching Cruise runs from March 1st to October 31st. The Ucluelet Whale Watching Cruise Tour runs from March 15th to September 30th.

Q: How long are the trips?

A: Most Tofino and Ucluelet based trips are 2 to 3 hours depending on where the whales are located that day.

Q: Do we need a reservation?

A: Reservations are highly recommended so that we can offer you the best departure time that fits your busy schedule.

Q: How early should we check in?

A: 30 minutes prior to your scheduled departure time.

Q: What is the cancellation policy?

A: The trip is non-refundable within 24 hours of the departure.

Q: Do I have to pre book/pay?

A: Yes, we take full payment via credit card at the time of booking. Pre-booking is important to ensure your space on the tour you prefer.