



Frequently Asked Questions

Glacier Hiking Tours in Whistler BC

Q: How long is the trip?

A: The time of our most popular Horstman Glacier Walk is 4-5 hours roundtrip. We also offer longer trips such as the Blackcomb Glacier Hike which is 7 hours round trip.

Q: Where do the trips start? When do I have to check-in?

A: Your guide will meet you at the Lift Coffee Company patio located at 4293 Mountain Square, Whistler Village, across from the Whistler Gondola. Please check-in 15 minutes before your trip starts. Please contact us for further information as not all of our tours start at the same place and time. Hotel pick ups may also be available.

Q: What are the prices of the Glacier Hiking Tours?

A: Current season prices are available on our website
<http://www.canadianoutback.com/whistler-glacier-tours.php>

Q: What are the restrictions? Do I need experience?

A: Participants must be 6 years or older, but experience is not necessary. Moderate fitness and agility is recommended. The Blackcomb Glacier Hike and the Whistler Heli Hike are more physically challenging.

Q: What should I wear on the trip?

A: You should wear appropriate clothes depending on the weather. Please note it is several degrees cooler up on the mountain and the weather can change quickly. You should be prepared for wind, rain and snow up the top. Dress in warm layers, bring a wind or rain jacket/shell. We will supply you with all the gear required including boots if you don't have your own.

Q: Do I have to pre book/pay?

A: Yes, we take full payment via credit card at the time of booking. Pre booking is mandatory to ensure your space on the tour.

Q: What is your refund policy?

A: Refunds will not be given within 24 hours of the tour. Group bookings are non refundable 2 weeks prior to departure.

Q: How far in advance do I have to book?

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire.