



Frequently Asked Questions

Jeep Tours in Whistler BC

Q: How long is the trip?

A: We offer trips from 2 to 4 hours.

Q: What are the restrictions?

A: There are no restrictions. Jeep tours are available for all ages and pregnant females. Please bring your own child seat if you are bringing younger toddlers, but keep in mind that the ride is bumpy and not ideal for infants. We also have 3 booster seats available for smaller kids.

Q: What is the price of a Jeep Tour?

A: Current season prices are available on our website
<http://www.canadianoutback.com/whistler-jeep-tours.php>

Q: What should I wear on the trip?

A: Wear comfortable, practical clothes for the weather forecasted. We also advise you to wear sunscreen, sunglasses and perhaps a hat.

Q: If it's raining will the trip still run?

A: Trips run rain or shine. Please be sure to check the weather prior to your departure and dress appropriately.

Q: Can I bring a camera on with me?

A: Of course, you will have many possibilities to take great photos!

Q: Where and when do I check in?

A: We require you to check in 15 minutes prior to your tour time at our check in location in the heart of Whistler Village. Upon finalizing your booking, we will email you check in details and directions.

Q: What is your refund policy?

A: Refunds will not be given within 24 hours of the tour and 2 weeks non-refundable for group bookings of 10 or more people.

Q: Do I have to pre-sign the waiver?

A: Upon arrival, everyone will be required to sign a liability waiver. Youths 19 years or younger require a parent or guardian's signature on the waiver. If under the age of 19 and guardian cannot be present to sign, please inform our office and we will e-mail you a waiver PDF file to be printed and pre signed by the parent or guardian. The waiver must be dated for the DAY of the tour.

Q: Do I have to pre book/pay?

A: We take full payment via credit card at the time of booking. Pre booking is recommended to ensure your space on the tour.

Q: How far in advance do I have to book?

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire.