



## Frequently Asked Questions

### New Years Fondue Tours in Whistler, BC

**Q: How long is the trip?**

A: The trip is approximately 4 hours roundtrip.

**Q: What is the price of a New Years Eve Fondue Tour?**

A: Current season prices are available on our website <http://www.canadianoutback.com/whistler-snowmobile-tours-new-years.php>.

**Q: What are the restrictions?**

A: The fondue is an adult atmosphere and we request that participants be 12 years old and above. To drive a snowmobile you must be at least 16 years old and have a valid driver's license.

**Q: What is served for dinner?**

A: Our chefs will treat you to a local interpretation of a traditional candle-lit fondue dinner accompanied by fine wine and followed by fresh baked fruit pie served hot from our wood fired oven. The fondue consists of traditional gruyere and emmanthal cheese fondue served with crusty multigrain bread, chicken and beef tenderloin with vegetable broth fondue for cooking, and mixed vegetables and baby potatoes served with a variety of dipping sauces. The second seating deluxe tour will also enjoy tiger prawns, halibut, and scallops, as well as, the chef's special New Year's Eve dessert.

**Q: Can the first seating stay at the Crystal Hut for midnight?**

A: No, we will be having two separate tours that evening. The first will start at 4pm for the snowmobile participants and 4:30pm for the snowcat participants. All participants on the first seating can plan to eat by 6pm and be back in the Village for 8:00pm. The second seating tour will depart at 8:30pm for the snowmobile participants and 9pm for the snowcat participants. The second seating tour will be at the Crystal Hut for midnight and can plan to eat by 10:30pm and be back down in the Village by 2am.

**Q: Will alcohol be served? Can we purchase additional?**

A: One glass of wine will be served with dinner for all participants. No additional alcohol will be permitted for snowmobilers, but additional wine or beer may be purchased by those travelling in the snowcat.

**Q: What should I wear on the trip?**

A: Wear clothing appropriate for the weather that day. We recommend you wear your own warm winter jacket and pants and waterproof winter boots or snowboard boots if you have them. Wool & fleece layers work well.

**Q: Can I bring a camera with me?**

A: Yes, cameras are encouraged.

**Q: Where and when do I check in?**

A: We require you to check in 15 minutes prior to your tour departure. The tours depart directly from Whistler Village. The check in desk is located in the heart of the Village within walking distance of many hotels. Once your booking is finalized, we will send you directions and a map.

**Q: Do I sign a liability waiver?**

A: Upon arrival, everyone will be required to sign a release of liability waiver. Youths 19 years or younger require a parent or guardian's signature. If under the age of 19 and a guardian cannot be present to sign, please inform our office and we will email you a waiver PDF file to be printed and signed for the date of the tour by the parent or guardian.

**Q: Do I have to pre book/pay?**

A: Yes, we take full payment via credit card at the time of booking. Pre booking is mandatory to ensure your space on the tour.

**Q: What is your refund policy?**

A: The New Years Eve Fondue Dinner Tours are non-refundable at the time of booking.

**Q: How far in advance do I have to book?**

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire. Both seatings for this special event tour will sell out!

**Q: If it's raining or snowing will the trip still run?**

A: Trips run rain or snow. If the forces of Mother Nature are too great, making the conditions unsafe to ride or there are any other circumstances beyond our control we will cancel the trip. We will rebook your adventure for another day or issue a full refund.