



Frequently Asked Questions Dogsled Tours in Whistler BC

Q: How long is the trip?

A: Dogsled tours are 3 hours round trip.

Q: Where is the Dog Sledding Base located?

A: The dogsled tours depart directly from Whistler Village. The base is located in the Soo Valley approximately 20 minutes North of Whistler. We transport guests to and from Whistler Village to the dog sledding base.

Q: What are the restrictions?

A: The minimum age for Dogsled Tour is 4 years. The maximum weight per sled is 450lbs.

Q: Is your company associated with the dog sled controversy after the 2010 Olympics?

A: No, Canadian Outback Adventures' dogsled tours are operated by Whistler Sled Dog Company which is not associated to the controversy and is not the company in question. The sled dog operation formerly owned by Outdoor Adventures at Whistler Ltd. (OAW) in Whistler, British Columbia, has been gifted to the ownership of a newly created not-for-profit foundation. "The Sled Dog Foundation" will now own and manage all operations with proceeds going toward the improvement of animal welfare of sled dogs

Q: What is the price of a Dogsled Tour?

A: Current season prices are available on our website
<http://www.canadianoutback.com/whistler-dogsled-tours.php>

Q: What should I wear on the trip?

A: We ask all our participants to dress as if they were going skiing. Snow pants, winter jackets, warm boots with a good grip, warm toque and gloves, scarf or balaclava, ski goggles and warm under layers will help keep you warm and dry while dogsledding.

Q: Can I bring a bag with me?

A: If you would like, you can bring a small day pack with water, extra clothing, camera, sunscreen, etc. If you require any medication such as insulin or an inhaler, be sure you bring it along as the high elevation can have an adverse effect on some medical conditions.

Q: Where and when do I check in?

A: We require you to check in 20 minutes prior to your tour departure at Gone Bakery in Whistler Village (4205 Village Square - adjacent to the Taxi Loop).

Q: Do you provide transportation?

A: Transportation is provided from the check in location to and from the dogsledding base. Hotel pick up can be arranged for groups.

Q: Do I need any experience for a dogsled tour?

A: There is no experience necessary! People with previous back injuries and pregnant women should consult a doctor before participating in the tour.

Q: What time of year do Dogsled tours run?

A: The season is from December to April based on snow conditions.

Q: Can we pet your dogs?

A: Certainly! Our dogs are our friends first and work associates second! They love attention and because we reward our huskies with lots of praise and love, that is what they are expecting!

Q: What is your refund policy?

A: This tour is non refundable within 48 hours of departure and 2 weeks non refundable for group bookings of 10 or more.

Q: Do I have to pre book/pay?

A: Yes, we take full payment via credit card at the time of booking. Pre booking is mandatory to ensure your space on the tour.

Q: How far in advance do I have to book?

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire.