



Frequently Asked Questions

Sleigh Ride in Whistler BC

Q: How long is the trip?

A: The sleigh ride and fondue dinner tour is 2 hours round trip with approximately 25-30 minutes of ride time.

Q: What are the restrictions?

A: The Whistler sleigh ride is an all ages activity. There are no restrictions for this tour. This tour is also acceptable for pregnant females.

Q: What should I bring/wear?

A: Dress as if you were going for a chilly winter walk. A winter jacket, hat and gloves are recommended. Cozy blankets are provided to snuggle under.

Q: What are the prices Sleigh Ride and Fondue?

A: Current season prices are available on our website
<http://www.canadianoutback.com/whistler-sleigh-ride.php>

Q: Where do I check in and when?

A: Check in is located in the heart of Whistler Village. We also offer a check in at the Fairmont Chateau as well if that is more convenient. Upon booking we will provide you with full directions for the check in. We ask that you check in 15 minutes prior to departure. We will then transport you to and from Whistler Village to the tour location at the Fairmont Chateau Golf Course.

Q: What is served for dinner?

A: The fondue dinner is a delicious 3-course dinner including Cheese and Chinois (broth based) Fondue served with beef tenderloin, prawns, salmon and fresh vegetables. Be sure to save room for dessert!

Q: Is wine or alcohol included in the tour?

A: No, but beverages are available for purchase.

Q: What if it is raining/snowing?

A: Tours will run in all weather conditions. Canopies are provided when necessary.

Q: Can I bring a camera?

A: Yes, cameras are encouraged. There will be some beautiful evening photo opportunities.

Q: Do I have to sign a liability waiver?

A: Upon arrival, everyone will be required to sign a release of liability waiver. Youths 19 years or younger require a parent or guardian's signature. If under the age of 19 and a guardian cannot be present to sign, please inform our office and we will email you a waiver PDF file to be printed and signed for the date of the tour by the parent or guardian.

Q: What is your refund policy?

A: The sleigh ride tour is 24 hours non-refundable from the departure date. Two weeks non-refundable for groups of 10 or more.

Q: Do I have to pre book/pay?

A: Yes, we take full payment via credit card at the time of booking. Pre booking is mandatory to ensure your space on tour.

Q: How far in advance do I have to book?

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire.