



Frequently Asked Questions

Snowcat Fondue Tours in Whistler, BC

Q: How long is the trip?

A: The trip is approximately 3.5 hours roundtrip.

Q: What are the restrictions?

A: There are no specific restrictions, however, the Fondue Dinner is an adult atmosphere and not recommended for small children.

Q: What is served for dinner?

A: Our chefs will treat you to a local interpretation of a traditional candle-lit fondue dinner accompanied by fine wine and followed by fresh baked fruit pie served hot from our wood fired oven.

Q: What is the price of a Snowcat Fondue Tour?

A: Current season prices are available on our website <http://canadianoutback.com/whistler-dinner-tours.php> and <http://www.canadianoutback.com/whistler-snowmobile-tours.php>

Q: What should I wear on the trip?

A: Wear clothing appropriate for the weather that day. We recommend you wear your own warm winter jacket and pants and waterproof winter boots or snowboard boots if you have them. Wool & fleece layers work well.

Q: Can I bring a camera with me?

A: Yes, cameras are encouraged.

Q: Where and when do I check in?

A: We require you to check in 15 minutes prior to your tour departure. The snowcat tours depart directly from Whistler Village. The check in desk is located in the heart of the Village within walking distance of many hotels. Once your booking is finalized, we will send you directions and a map.

Q: Do I sign a liability waiver?

A: Upon arrival, everyone will be required to sign a release of liability waiver. Youths 19 years or younger require a parent or guardian's signature. If under the age of 19 and a guardian cannot be present to sign, please inform our office and we will email you a waiver PDF file to be printed and signed for the date of the tour by the parent or guardian.

Q: Do I have to pre book/pay?

A: Yes, we take full payment via credit card at the time of booking. Pre booking is mandatory to ensure your space on the tour.

Q: What is your refund policy?

A: Tours are non refundable within 24 hours of departure and 2 weeks non refundable for group bookings of 10 or more.

Q: How far in advance do I have to book?

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire.

Q: If it's raining or snowing will the trip still run?

A: Trips run rain or snow. If the forces of Mother Nature are too great, making the conditions unsafe to ride or there are any other circumstances beyond our control we will cancel the trip. We will rebook your adventure for another day or issue a full refund.