



Frequently Asked Questions Snowshoe Tours in Whistler BC

Q: How long are the trips?

A: We offer roundtrip tours from 1.5 hours to 8 hours in length with a snowshoe time between 1 hour and 6.5 hours.

Q: Where and when do the trips start?

A: The snowshoe tours check in at Whistler Village and depart directly from the Village.

Q: What are the restrictions?

A: We offer many different tours with different restrictions. Five years old is the minimum age for our family friendly snowshoe tour.

Q: Do I need any experience?

A: For snowshoe tours a good fitness level is recommended, but experience is not necessary. You can go on a guided snowshoe tour with us even if you've never done it before.

Q: What is the price of a Snowshoe Tour?

A: Current season prices are available on our website
<http://www.canadianoutback.com/whistler-snowshoe-tours.php>.

Q: What should I wear for a Snowshoe Tour? What should I bring with me?

A: You should dress according to the weather and wear a ski suit, gloves, a toque and sunglasses, as well as, sunscreen. You also can bring a backpack with something to drink and a snack. Snowshoes and winter boots are included.

Q: What is your refund policy?

A: Most snowshoe tours are non refundable within 24 hours of departure and 2 weeks non refundable for group bookings of 10 or more.

Q: Do I have to sign a liability waiver?

A: Upon arrival, everyone will be required to sign a release of liability waiver. Youths 19 years or younger require a parent or guardian's signature. If under the age of 19 and a guardian cannot be present to sign, please inform our office and we will email you a waiver PDF file to be printed and signed for the date of the tour by the parent or guardian.

Q: Do I have to pre book/pay?

A: Yes, we take full payment via credit card at the time of booking. Pre booking is mandatory to ensure your space on the tour.

Q: How far in advance do I have to book?

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire.