



## Frequently Asked Questions Whistler Bungee

### **Q: How long does bungee take?**

A: Depending how quickly you jump will determine the length of the tour. Some jump right away and can be finished within 20mins. Others can take a little longer to jump and may take up to an hour. If you book transport from Whistler Village you will need 2 hours round trip for your Bungee Jump.

### **Q: What are the restrictions?**

A: There is no age restriction for this tour. Anyone under the age of 19 must have a waiver signed by a parent. Children under 5 years old must be mature enough to listen to the guides instructions and pay attention to the safety rules and requirements. Our expert guides will make the judgment on weather your child is able to jump on the day based on their maturity level. The maximum weight for this tour is 350 lbs. There is no minimum weight required. No pregnant females are allowed to bungee.

### **Q: How much is it to jump?**

A: Bungee jumps are \$116.07 + tax so \$130 (all in) per person even if you're jumping tandem.

### **Q: What should I wear on the trip?**

A: Since it is not easy to add or remove layers under a harness, you should choose something that will suit you for the duration of the tour. Comfortable and functional clothing for the outdoors should be worn. Scarves, open jackets or shirts and clothing tied around the waist are not acceptable. Bring appropriate footwear such as hiking boots or athletic shoes. Backpacks, fanny packs, and shoulder bags are not allowed as they can interfere with the guest's harness and can be left on the bridge. If rain is expected, you should bring your own rain gear. Long hair should be held back with an elastic band.

### **Q: How can I jump?**

A: Chest/Waist - Jumping with a chest and waist harness provides both superior comfort and safety at the same time.

Ankle/Waist - The traditional way to jump, gives the ultimate adrenaline rush as you fall head first towards the river.

Tandem - Too scared to jump by yourself, or a romantic way for a couple to feel the rush together

### **Q: Can I bring a camera on with me?**

A: Cameras are encouraged. However you are not permitted to take your camera with you while you are jumping. Your friends on the bridge can take as many pictures or video as they like.

We also have a professional photographer located on site to take adventure shots of your jump which can be viewed and purchased afterwards in the gift shop. CD prices start from \$20 - \$40.

### **Q: Can I bring my friend with me?**

A: You may bring as many spectators as you wish to the bridge to watch you jump. If you have booked the transportation option from Whistler Village and your friends want to come with you in the van, they will need to pay \$10 each for the return transport.

### **Q: Where and when do I check in?**

A: We require you to check in 15 minutes prior to your tour time at the Bungee Bridge at Cal-Cheak Recreation Site about 20 min South of Whistler Village BC. A map and direction will be sent to you at the time of booking. If you have booked transport from Whistler Village you will check into the Village shop location #19 Eagle Lodge Village Stroll (Next to Rodgers).

### **Q: Do you provide transportation?**

A: Transportation is provided from the office in Whistler Village, to the Bridge if needed. Please mention this at the time of booking. You are required to get yourself to Whistler Village.

**Q: If it's raining will the bridge still be open?**

A: Bungee jumps rain or shine. Please be sure to check the weather prior to your departure and dress appropriately.

**Q: What is your refund policy?**

A: Refunds will not be given within 24 hours of the tour. 2 weeks non refundable for group bookings of 10 or more.

**Q: Do I have to pre-sign the waiver?**

A: Upon arrival, everyone will be required to sign a liability waiver. Youths 18 years or younger require a parent or guardian's signature on the waiver. If under the age of 19 and guardian cannot be present to sign, please inform our office and we will e-mail you a waiver PDF file to be printed and pre signed by the parent or guardian. The waiver must be dated for the DAY of the tour.

**Q: Do I have to pre book/pay?**

A: We take full payment via credit card at the time of booking. Pre booking is recommended to ensure your preferred date and time.

**Q: What time of year does Bungee run?**

A: All year round.

**Q: How far in advance do I have to book?**

A: We take bookings months in advance or even the day before. It is up to you how last minute you want to leave your booking. By leaving it to the last minute, you take the risk that there will not be any space left during the tour time which you desire.